

COMMISSION ON AGING AND DISABILITY SERVICES

Wednesday, August 14, 2018

William Hoekstra called the Commission on Aging and Disability Services meeting to order at 9:02 am

Roll Call

Dianne Birkholz, Judy Braun, William Hoekstra, Shirley Kitchen, MaryAnn Miller, Lorna Negen, Judy Patenaude, Gary Schmidt

Also Present

Sheila Drays, Amy Ewerdt, Ashley Sanborn, Jackie Wendlandt

Excused

Kris Schefft

Absent

None

Roll Call

Roll call and introductions commenced.

Public Comment

None

Action on the Minutes of the June 12, 2018 meeting

MaryAnn Miller motioned and Shirley Kitchen seconded to approve the minutes of the April 10, 2018 meeting as presented. Motion carried.

Elections of Chair, Vice Chair, and Secretary

Shirley Kitchen nominated MaryAnn Miller for Chair of this commission. All in favor, motion carried. William Hoekstra nominated Gary Schmidt for Vice Chair of this commission. Gary declined. Judy Patenaude nominated Lorna Negen for Vice Chair of this commission. All in favor, motion carried. Judy Patenaude nominated Judy Braun for Secretary of this commission. All in favor, motion carried.

Take action on nomination and affirmation of Jody Langfeldt as a citizen member

All members of the Commission on Aging and Disability Services board voiced a unanimous vote in favor of Jody Langfeldt representing elderly persons through this commission. Motion carried.

Aging/Transportation/Nutrition Supervisor's Report

- Meal Site Changes – Closing of BayShore and Fox Lake: BayShore meal site is closed as of August 1. A new Beaver Dam home delivered route has since been established and is at full capacity. There is still a need for a Tuesday/Thursday driver. Let Amy know if you know of anyone interested in filling this vacancy. Fox Lake will be closing after August 31. Any participants can join at the Watermark or the Randolph meal site. All Fox Lake home delivered participants will be served out of the Randolph meal site. There is still a need for a Wednesday driver. Let Amy know if you know of anyone interested in filling this vacancy.

- Transportation – Increase spots for volunteer drivers in RouteMatch: Dodge County purchased 10 extra volunteer driver spots in RouteMatch, our transportation scheduling software, as the transportation program is in high demand of additional help in transporting citizens of Dodge County to appointments.

Dementia Updates

MaryAnn Miller mentioned that the Beaver Dam Community Theatre is open to writing a play about Dementia. Brief discussion followed. There will be a Dodge County Family & Professional Dementia Caregiving Conference on Thursday, October 25th at the Henry Dodge Office Building from 8 am until 4:30 pm. This conference welcomes family caregivers, professionals, members of the community, and people who are living with dementia who are interested in dementia concerns. Rob Griesel, our Dementia Care Specialist, has been busy holding free Dementia Live experiences throughout the county. Dementia Live will allow a person to experience life with dementia first hand. The experience lasts only 30 minutes but will give you a better understanding and greater empathy for those with dementia. Dementia Friendly Dodge, a newly created coalition consisting of Human Services staff as well as area business and community members held a Train the Trainer workshop on August 8, 2018 that was open to anyone and everyone that is wanting to make a difference in their community by empowering businesses and individuals to become dementia friendly.

Elder Benefit Specialist

Ashley Sanborn, Disability Benefit Specialist, gave information on behalf of the Elder Benefit Specialist about the Annual Enrollment Period (AEP) running from October 15-December 7. The AEP is for all Medicare beneficiaries to have the opportunity to make changes to their Part C (advantage) or Part D (prescription) plans.

Disability Services

- Voting: Ashley Sanborn handed out election cards that gave information on ways to vote in the upcoming elections.
- Transition Guide: Vicki Zimmerman, Aging and Disability Resource (ADR) Specialist, discussed the new transition guide the ADRC just completed. Vicki explained that they are attempting to reach out to school districts in Dodge County to familiarize them about transition services for young adults turning 18. Jody Langfeldt suggested if there is an issue reaching the districts as a whole, perhaps reach out to the school nurses instead. Judy Braun mentioned getting these guides to the doctors' offices and MaryAnn Miller suggested maybe the school PTOs.
- Amanda Higgins, EBS, and Ashley Sanborn, DBS, are now collaborating to offer Welcome to Medicare classes to the residents of Dodge County.

ADRC/Aging Supervisor's Report

- ADRC call data for June and July 2018: statistics provided for members were reviewed and briefly discussed.
- ADRC Customer Satisfaction Survey from ORCD: customer satisfaction survey provided for members were reviewed and briefly discussed.
- Update on Aging Plan – goals and timeline: Amy Ewerdt stated that the 2019-2021 Aging Plan was submitted to the state and the final draft will be due in November.
- Marketing events update for 2018: the ADRC will have a booth the Dodge County Fair August 15-19, the Senior Expo on September 27, and the Women's Expo on October 18.

- New Community Education Coordinator: the position for Community Education Coordinator has been offered with a proposed start date of August 27. This was a position vacated by Emily Groh.

Next Meeting

The next meetings of the Commission on Aging and Disability Services will be held on **Tuesday, August 14, October 2 at 9:00 am at 199 County Road DF** in the **multipurpose room** and **December 11 at 9:00 am in room G046**, both on the **ground floor** of the Henry Dodge Office Building.

Adjournment

Chair MaryAnn Miller adjourned this meeting of the Commission on Aging and Disability Services at 9:37 am. Motion carried.

Respectfully Submitted,

Judy Braun, Secretary

Disclaimer: The above minutes may be approved, amended, or corrected at the next committee meeting.

- ADRC calls August 2018

Who made contact (Caller Type):

No. of Calls	Caller Type
241	(Self)
25	11-Legal Decision Maker
38	12-Caregiver
91	13-Relative/Friend/Neighbor/Comm Mbr
94	14-Agency/Service Provider
45	15-ADRC Contacted Consumer/Designee
40	16-ADRC Initiated Collateral Contact
29	99-Other
603	Total

Topic Categories discussed during call:

No. of Calls	Topic Category
39	Abuse and Neglect
8	Adaptive Equipment
18	ADRC Printed Material
49	Alzheimer's and Other Dementia
7	Ancillary Services
2	Animals
56	Assisted Living (AFH, CBRF, RCAC)
5	Budget Assistance
49	Caregiving
1	Community I&R
11	Education
2	Emergency Preparedness
7	Employment
11	End of Life
31	Food
19	Health
10	Health Promotion
93	Home Services
28	Housing
82	Income Maintenance
32	Insurance
51	Legal Services
20	MDS Section Q Referrals
4	Medical Home Care
12	Mental Health

- ADRC calls August 2018

6	Non MDS Section Q
37	Nursing Home
4	Other
287	Public Benefits LTC Programs
183	Public Benefits, Other
12	Recreation/Socialization
1	Referral for Evaluation
22	Referral for Financial-Related Needs
3	Referral for Private Pay Options
11	Transportation
1	Unmet Need – Home Care – Non-Medical
1	Unmet Need – Housing
1	Unmet Need – Mental Health Services incl Case Mgmt
1	Unmet Need – Prescription Drug Assistance
1	Unmet Need – Rent/Mortgage Assistance
1	Unmet Need – Utility Assistance
1	Veterans
12	Youth in Transition
602	Total

ADRC Activity:

No. of Calls	ADRC Activity
104	Administrative (Select exclusively.)
29	Attempted Contact (Select exclusively.)
8	Community Partners (Select exclusively.)
2	Complaints/Advocacy
9	Customer Initiated Follow-up
40	Long-Term Care Functional Screen
1	Memory Screen
3	Outreach/Marketing (Select exclusively.)
36	Provided Assistance with MA Application Process
24	Provided Brief or Short-Term Service Coordination
8	Provided Disenrollment Counseling
37	Provided Enrollment Counseling
83	Provided Follow-up
325	Provided Information & Assistance
61	Provided Options Counseling
1	Referral to ADRC
602	Total

- ADRC calls August 2018

Consumer Age Group:

No. of Calls	Consumer Age Group
12	100 - 150
40	17 - 21
162	22 - 59
372	60 - 99
586	Total

Referred By:

No. of Calls	Referred By
1	Other Agency
1	Total

Disability:

No. of Calls	Disability
59	00-Alzheimer's/Irreversible Dementia
58	01-Developmental/Intellectual Disability
360	02-Elderly: Age 60 or Older
34	03-Mental Health
180	04-Physical Disability
2	05-Substance Use
27	06-Unknown (Select exclusively.)
587	Total

Monthly Total

No. of Calls	Total Minutes	Month
603	117,132	August, 2018
603	117132	Total