

COMMISSION ON AGING AND DISABILITY SERVICES

Wednesday, December 12, 2017

Jeffrey Duchac called the Commission on Aging and Disability Services meeting to order at 9:01 am

Roll Call

Dianne Birkholz, Jeffrey Duchac, William Hoekstra, MaryAnn Miller, Lorna Negen, Judy Patenaude, Gary Schmidt

Also Present

Sheila Drays, Amy Ewerdt, Amanda Higgins, Kris Schefft, Jackie Wendlandt

Excused

Judy Braun, Shirley Kitchen

Absent

None

Consideration to Deviate from the Agenda if Necessary

MaryAnn Miller motioned and Gary Schmidt seconded to consider deviation from the agenda as needed to efficiently conduct the meeting. Motion carried.

Action on the Minutes of the October 10, 2017 meeting

MaryAnn Miller motioned and Gary Schmidt seconded to approve the minutes of the October 10, 2017 meeting. Motion carried.

Public Forum

None

New Business

- *Staff changes in the ADRC:* Judy Wiese, Dementia Care Specialist, retires on December 13. Ashley Sanborn, new Disability Benefit Specialist (DBS), starts on January 2, 2018. During the vacant time of the DBS position, Access to Independence was contracted with to provide services to Dodge County residents. Amy Ewerdt was introduced as the new Nutrition/Transportation/Aging Supervisor. Pam Couperus is our new Aging and Disability Resource (ADR) Specialist. Pam will join us at our February meeting.
- *Review new draft by-laws (3^d reading):* Changes, highlighted in blue, were made to Article 1, Section 3 and Article 3, Section 1. MaryAnn Miller motioned and Dianne Birkholz seconded to approve the bylaws as written. Motion carried.

Sharing from the Commission

None

Update from Elder Benefit Specialist Amanda Higgins

Amanda stated that 95 clients were served during the annual enrollment period (AEP) for Medicare that ran from October 15 through December 7. Discussion following regarding 2018 goals, the MIPPA (Medicare

Patients & Providers) Grant, new Medicare cards, as well as Medicare Part A & B costs for 2018. Discussion followed.

Transportation: 85.21 grant and Easter Seals grant

Kris explained that the 85.21 grant provides funding for the transportation program in Dodge County. The commission approved the submitting of this grant for funding. Discussion followed. Members of Easter Seals in Washington DC provided a training on December 6 and 7 here at the Henry Dodge Office Building. The purpose of this meeting was to get interested community members together to develop goals. The two goals identified were to look at utilizing Dodge County's RouteMatch program and to explore carpooling within businesses. Discussion followed.

Disability Services: Changes in Family Care and IRIS providers

Kris stated that there are now four different IRIS providers and two Family Care providers for residents of Dodge County. See attached handouts provided for members of the Commission on Aging & Disability Services. Discussion followed.

Supervisor's Report:

- Health Literacy Workshop on December 13th: A health literacy workshop will held on Wednesday, December 13 as part of the 3 year aging plan.
- Information on Hospice and Palliative Care: A brochure with information on hospice and palliative care will be created and ready to be dispersed by February of next year. This topic will be kept on the agenda for the next meeting. Discussion followed.
- Report out: Dementia Walk and Dementia Summit: The Dementia Walk held at the Wesley Center in Waupun on October 14 and the Dementia Summit held at Old Hickory in Beaver Dam on October 25 were a success. The ADRC and Dodge County will be working on becoming a more dementia friendly community starting in January of 2018. Discussion followed.
- New 3 year Aging Plan to be developed in 2018: Kris Schefft and Amy Ewerdt will be working on the new 3 year aging plan including round table sessions within the community before writing the goals in hopes to get input from members of Dodge County.
- Bi-Monthly Data: Kris reviewed information as written in the *Community Support Services Division Stats for August-October* handouts provided for members of the Commission. Brief discussion followed.

Next Meeting

The next meetings of the Commission on Aging and Disability Services will be held on **Tuesday, February 13, 2018**, at **9:00 am** at **199 County Road DF** in **room G046** on the **ground floor** of the Henry Dodge Office Building.

Adjournment

Chair adjourned this meeting of the Commission on Aging and Disability Services at 9:54 am. Motion carried.

Respectfully Submitted,

William Hoekstra, Secretary

Disclaimer: The above minutes may be approved, amended, or corrected at the next committee meeting.

2019-2021 Aging Plan Listening Sessions Coming Your Way!

Listening sessions for the 2019-2021 Aging Plan will be sometime mid/late February. Sessions will run an hour, around 11:30-12:30 at most locations if possible. Dates will be confirmed in the coming days. Tentative locations and questions are below.

Locations for Kris:

Watertown-meal site (Park Hills Apartments)

Juneau-library

Reeseville-Gathering Source

Locations for Amy:

Waupun Senior Center

BD Watermark

Horicon Library

BD YMCA

Lomira-library

Randolph-library

ADRC 2019-2021 Aging Plan Questions

Please share your thoughts on any or all of the following questions. The information will be used when creating our 3 year plan.

1. What are some services that the ADRC offers that you find particularly helpful?
2. How could the ADRC improve support offered to you?
3. Do you have suggestions for new areas that the ADRC could assist with?
4. What do the older people in your community need that the ADRC could help provide?
5. Do you have suggestions of any other things that could/should be addressed in the 3 year aging plan?
6. Please share a positive experience you have had with the ADRC that exceeded your expectations?

Thank you for offering your input. Your help is greatly appreciated!

Ageing & Disability Resource Center (ADRC) & Ageing Acronyms

Coalition of Ageing and Disability Services

AAA	Area Agency on Ageing
AEP	Annual Enrollment Period
AFCSP	Alzheimer's Family and Caregiver Support Program
APS	Adult Protective Services
CVSO	County Veteran Service Officer
DBS	Disability Benefit Specialist
DCC	Dementia Concerns Coalition
DCS	Dementia Care Specialist
DHS	Department of Human Services
DRW	Disability Rights Wisconsin
EBS	Elder Benefit Specialist
EBD-MA	Elderly, Blind, Disabled Medical Assistance
ES	Economic Support
FPL	Federal Poverty Level
GWAAR	Greater Wisconsin Agency on Ageing Resources
HIPAA	Health Insurance Portability and Accountability Act
IRIS	I-Respect I Self Direct
LIS	Low Income Subsidy (aka Extra Help)
MA	Medical Assistance (aka Medicaid, Title 19)
MCO	Managed Care Organization (Care WI, Inclusa, etc.)
MIPPA	Medicare Improvements for Patients and Providers Act

MSP	Medicare Savings Program (connects w/ QMB, SLMB)
NFCSP	National Family and Caregiver Support Program
OCI	Office of the Commissioner of Insurance
OOA	Older American's Act
ORCD	Office for Resource Center Development
QMB	Qualified Medicare Beneficiary (connects with MSP)
SEP	Special Enrolment Period
SLMB	Specified Low-Income Medicare Beneficiary (connects with MSP)
SHIP	State Health Insurance Program (aka EBS- see above)
SPAP	State Pharmaceutical Assistance Program (aka WI SeniorCare)
SSA	Social Security Administration
SSI	Supplemental Security Income
TEPP	Telecommunication Equipment Purchase Program
VA	Veteran's Administration
WHEAP	Wisconsin Home Energy Assistance Program
WHEDA	Wisconsin Housing and Economic Development
WIHA	Wisconsin Institute for Healthy Aging (Evidence Based Classes Stepping On, etc.)

Marketing Meeting Minutes

January 23, 2018



1. Happy Birthday ADRC – 10 years and going strong!

- ✓ Looking at Thursday, June 14, 2018
- ✓ APS and PH will be involved – booth
- ✓ ADRC imprinted colored pencil/adult coloring book set for giveaways – Jackie
- ✓ Cupcake cake
- ✓ Smoothie bike
- ✓ ADRC shirts for event – Jackie will price

2. What to Order for 2018

- ✓ 1000 colored pencil/adult coloring book sets for giveaways – use for birthday party on June 14, Fall Senior Expo in September, and Focus on Women at Nancy's Notions in fall
- ✓ 500 ADRC Pens from National Pen (ordered on 1/23...should arrive in 2-3 wks)

3. 2018 Calendar of ADRC Events

- ✓ 3/23 – SPARK! Training @ Watermark in the PM
- ✓ 4/20 – Caregivers Spring Break Conference @ Old Hickory 10:30-2:30 (Catherine)
- ✓ 4/26 – Focus on Women @ Juneau Comm Center
- ✓ 5/16 – Spring Senior Expo @ Wayland Academy in Beaver Dam
- ✓ Brat Fry fundraiser @ Pig in Mayville (Emily)
- ✓ 6/14 – Happy 10th Birthday ADRC
- ✓ August – Dodge County Fair
- ✓ 9/27 – Fall Senior Expo @ Central Wisconsin Christian (CWC) in Waupun
- ✓ Fall – Focus on Women at Nancy's Notions...need to look at other venues as can no longer use Nancy's
- ✓ October – DCC Walk

4. Notes

- ✓ Backing out of DCC Conference involvements but will still sponsor/participate the walk
- ✓ ADR Specs/Ben Specs will "Adopt-a-Dining-Center"
- ✓ Need a calendar of events/action plan for rotating information in table tents at the dining centers. Ideas for topics include nutrition, brain health, trivia, EBS Medicare Workshop schedule, caregiver fun facts
- ✓ Banner display options – where to put...downstairs, throughout building, dining centers, etc.

Next Meeting: February 5 @ 10:30 am

COMMUNITY SUPPORT SERVICES DIVISION
FROM OCTOBER TO DECEMBER STATISTICS NARRATIVE
FOR THE FEBRUARY 2018
HUMAN SERVICES & HEALTH BOARD MEETING

AGING AND DISABILITY RESOURCE CENTER
AGING, TRANSPORTATION, AND NUTRITION

KRIS SCHEFFT – SUPERVISOR
AMY EWERDT - SUPERVISOR

CALL STATISTICS

- Recorded Contacts went from 478 in October to 523 in November and 497 in December ↑
- Providing Information and Assistance went down from 323 in October to 310 in November and 294 in December ↓
- Administering Long Term Care Functional Screens went down from 46 in October to 40 in November and 30 in December ↓
- Providing all other services went from 195 in October to 237 in November and 135 in December ↓
- Referring for all other services went down from 1 in October to 0 in November and December ↓

DINING MEAL DONATIONS

- Congregate donations went from \$23.63 in October to \$20.47 in November and \$21.22 in December ↓
- Home delivered donations went from \$30.14 in October to \$32.46 in November and \$17.63 in December ↓

DINING MEAL PARTICIPANTS

- Congregate participants went up from 87 in October & November to 89 in December ↑
- Home delivered participants went from 93 in October to 99 in November and 95 in December ↑

VOLUNTEER DRIVER STATISTICS

- Total trip miles went down from 15,180 in October to 14,972 in November & 12,797 in December ↓
- Total hours of service went down from 689 in October to 687 in November & 590 in December ↓
- Total cash donations received went down from \$3,734.77 in October to \$2,911.02 in November and \$2,386.20 in December ↓

ADULT PROTECTIVE SERVICES / LONG TERM SUPPORT

PAULA BECKER – SUPERVISOR

CASELOAD/WORKLOAD STATISTICS

- Total caseload went from 272 in October to 279 in November and 276 in December ↑
- Referrals went from 33 in October to 29 in November and back to 33 in December ↔
- Court hearings went from 5 in October to 14 in November and 10 in December ↑
- Annual Protective Placement reviews went down from 17 in October to 13 in November and 12 in December ↓
- Supportive Home Care reviews went down from 23 in October to 18 in November and 5 in December ↓
- Total Supportive Home Care cases went from 123 in October to 125 in November and 122 in December ↓
- Total Home and Financial Manager cases went from 24 in October and November to 27 in December ↑

From Pam Groeschl at the State

SUBJECT: New Hospice Compare Website

On August 16, 2017, CMS (Centers for Medicaid Services) launched a new Hospice Compare website, similar to Nursing Home Compare and Home Health Compare that provides quality rating information for individual facilities, searchable by zip code. ADRC I&A staff will want to be familiar with and able to help people use all three of these resources.

- Hospice Compare: <https://www.medicare.gov/hospicecompare/>
- Home Health Compare: <https://www.medicare.gov/homehealthcompare/search.html>
- Nursing Home Compare: <https://www.medicare.gov/nursinghomecompare/search.html>