

Dodge County, State of Wisconsin
Information Technology
Monday, September 11, 2017

Minutes of the September 11, 2017 Information Technology meeting held in the Dodge County Administration Building, in Room 2A, 2nd floor in the Dodge County Administration Building, 127 E. Oak Street, Juneau, WI at 6:00 PM.

Members Present: Maly, Duchac, Bartsch, M. Bobholz, J. Bobholz

Members Excused: None

Also Present: James Mielke, County Administrator, Ruth M. Otto, Director of Information Technology; Julie Kolp, Finance Director; Sarah Hinze, Human Resources Director; Karen Gibson, County Clerk

Meeting called to order at 6:00 PM by Supervisor Maly.

Supervisor Maly acknowledges that sufficient members of the Information Technology Committee are present and therefore there is a quorum at start of meeting.

Supervisor Maly confirms compliance with open meetings law following brief posting report by IT Director.

Motion by M. Bobholz, seconded by Bartsch, to approve Information Technology Committee agenda as presented and to grant permission for IT Committee Chair to deviate from agenda as needed. Motion carried.

No Public Comments

No Committee Member Reports

Motion by M. Bobholz, seconded by Duchac to approve minutes from August 7, 2017 of the Information Technology Committee meeting. Motion carried.

Motion by M. Bobholz, seconded by Bartsch to approve per diem for PMO meetings on August 14, August 28, August 29, September 6, Meeting conference call with Tyler on August 31 and September 6, GIS Demo on August 31 and Steering Committee meeting on September 5, 2017. Motion carried. Maly abstained.

Consider, discuss, and take action on Resolution to fund Election Voting Equipment for County Clerk. County Clerk, Karen Gibson, began her report on the purchase of new election equipment and the resolution. She stated there is an \$8400 trade-in allowance if approved. She is unsure if they are taking the machines if they will still pay the \$8400. The recycler will take them for \$25.00. The County received a customer discount of around \$122,000. The county agreed to pay \$6200 per machine and the municipalities will pay the remainder (sales tax money is budgeted for this use). Received two vendors, ES&S and Dominion. A demo was given of both

machines. One is a touch screen, handicapped accessible and has wireless technology. The ballot is half the size and voters can touch who they want to vote for and it goes in the system with one set of results. Motion by Duchac, Seconded by M. Bobholz. Motion carried.

Under the IT Director's report the following were summarized and reviewed:

- ERP Project: Kolp provided an update on the project. The hottest topic is where the contract is at and currently there is not an answer. Has been working with GFOA and Tyler; wordsmithing is completed and now settling on pricing but has not heard anything to date. Maly wondered if maintenance assessment (warranty) has been discussed and due to a lot going on, it has not. Otto discussed moving forward with RA Smith and engaging them to assist with creating a GIS plan. Part of the ERP system works with the GIS database to support financial requirements of GASB. RA Smith will have to interview departments to understand the anticipations for GIS in the future. The kick off starts tomorrow with the departments and what they envision for GIS in the future. Maly was impressed with GIS and the readiness to move forward is good news. Otto will send back a report once they hear back from departments and their requirements to determine moving forward.

Otto discussed Banking Services RFP and responses came back Tuesday after Labor Day. Received two responses: Associated Bank and US Bank. The evaluation team includes: Kolp, Hilker, Kottke, Otto, and Nass. The team will be reviewing responses and will bring in the selected bank to do interviews. Maly was surprised there were only two responses and Otto agreed. Landmark, our current institution, did not respond because they are unable to provide positive pay.

Kolp mentioned a road trip to Winnebago has been brought up and GFOA reminds us we need to manage expectations based on the county needs. Field and Kolp met and had a good conversation and wants to discuss with the PMO group and put back on the table to do the road trip. They use CHEMS for their highway system and duplicate entry into Tyler. Mielke stated Winnebago is enthusiastic regarding their system and would help peers from other counties. Current challenge, department heads are having a hard time getting their arms around the ERP project and thinks a road trip would be beneficial to go to the next level. As the project director, Kolp, would like to get everyone's feedback to make a collaborative decision and what is best for the county as a whole. There are departments that may require additional tasks. Winnebago County confirmed departments are going to see efficiencies. Will need to go back to department heads and discuss decision making. Had a discussion on SMEs (Subject Matter Experts) and decision making and already seems to have friction. Maly spoke about GASB factors and what comes with GASB is a requirement by the Federal Government and they enforce a part of operations to conform to guidelines. GASB calls for internal controls and that is what we're lacking. We will lose out on a significant amount of funding and can be impactful year after year. There is a reason for having data in one place, making a change is much faster than having different satellite systems. This is an avenue to take a look at. Mentioned using a model such as a camper. Universal grant guidance are putting on guidance controls with so many more requirements, need to have data in one location. Kolp's goals and objectives of the ERP business case study is to analyze to make a

decision if it should be duplicated or not. Feels it is an impediment to their operations. Looking at the charter and the steering committee wants to incorporate edits into the charter. The combining of payrolls is temporarily on hold but plans to revisit next month. No contract is signed; therefore, there is not a schedule or timeline at this point.

- Netsmart: Otto discussed recap of last week and the financial open items. CCS claims denial issue is more of an invalid diagnosis code. In regards to the crisis claims denial issue, Monica reported the file has been resent. ZirMed claims denials was a country code that was invalid. Questioned if someone was here from Netsmart. Otto responded, Kyle Grove, Philip's boss, knows Wisconsin and financials and is disappointed in some things that Philip did. Things are moving forward and making progress. Have been working remotely and available to us. The self-pay customization is a big one and was determined we need a customization to the Netsmart system in order to accommodate the ability to pay group. The system was showing too high or too low and needs to be either the amount to pay or less, not more. Good news is the top two developers (Boris and Ron) are involved. They have guaranteed by September 22nd to complete customization at no charge. The other counties using Netsmart need this as well. The negative news in regards to customization is an export for JD Edwards is required due to the report from the system is very detailed and we need a summary. The custom file will not be able to get started until the middle of November and completed the middle of December. Future discussion with Finance to post into JD Edwards perhaps doing something manually until it can be automated. Maly questioned the price for an export file but cost is unknown at this time. Kolp is concerned that the HS Department has been audited for two years and would like to avoid a third time and is trying to work hard to avoid this. Update on the State PPS report: A. Schultz is working with Netsmart dealing with some errors but progress is there and once the month's closed they will be ready with PPS. Ordered another product which allows them to electronically handle controlled substances and should be implemented later this month. A fob provided to doctors only to send prescriptions to the pharmacy.
- Kronos: Has reached the end of the testing period and has gone well. Currently working out details on performance and they are getting close, S. Hinze agrees. Getting ready for go live. Need to work on the communication plan since there is a black out period prior to the version 8 upgrade, which can be down up to 3 days to bring everything over from test to production. Clocks will still continue to maintain information (Facilities and Clearview will be ok). S. Hinze is putting together a worksheet to fill in the time for computer users and managers will have to put into the Kronos system when ready for go live. Everything is moving forward and do not see any problems going live in October.
- Matrix Care: New project for the Clearview system is a lot of hustle and bustle. Kevin is working on the Clearview project plan, timeline, and is in the heat of getting configuration going. The project timeline is to be completed by mid-December and do not anticipate any issues. Clearview team is all on board.
- Help Desk Report: Otto stated there are some tickets open longer than she likes. Would like to wrap up report on an item that was discussed last month and to provide clarity in regards to the Spillman project. Erin Roberts is assigned to the project and continues to

be on the project. If she is absent she will be asking another member of the department to attend in her place. There was question whether she was involved or not involved and Otto wanted to provide clarity. J. Bobholz wanted to confirm she was doing everything she needed to be.

Suggested next committee meeting date: Wednesday, October 11, 2017 at 6:00 PM in Room 2A, 2nd floor in the Dodge County Administration Building, 127 E. Oak St. Juneau, Wisconsin.

Meeting adjourned by Supervisor Maly at 6:40 PM.

Janice Bobholz, Secretary

10/30/17

Date

Janice Mielke
County Administrator

Approved by Information Technology Committee