Intercounty Coordinating Committee Meeting Minutes
Monday, May 15, 2017
Green Lake County Government Center
Green Lake, WI

ICC Participants

See attached sign in sheet.

Call to Order

The meeting was called to order by ICC Chair Russell Kottke at 9:30 AM

Pledge of Allegiance

Pledge of Allegiance was recited by those present.

Certification of Open Meeting Notice

Jay Dampier certified that the meeting was posted and met Wisconsin State Open Meeting Law.

Adoption of Agenda

Motion by Marquette County to adopt the agenda as is; second by Columbia County. Motion passed.

Approval of Previous Meeting Minutes

Motion by Green Lake County to accept the April 17, 2017 meeting minutes. Second by Columbia County. Motion passed.

Reports from Visiting Legislative Officials: Rep. Joan Ballweg

Representative Ballweg provided an update on state budget process. Listening session were held throughout the state. Joint Finance Committee removed 82 items from the proposed budget, but it is still a work in progress. Self-insurance is not likely be included in the budget. The legislature is not in favor of further bonding. Representative Ballweg is also working with Register of Deeds Assoc. on a couple bills.

Education Program

Program Topic: County Cyber Security & Using Server and Cloud Platforms.

A panel discussion with Information Technology Directors from ICC Counties.

- Daniel Buchholz, Marquette County
- Bill Hutchison, Green Lake County
- Ruth Otto, Dodge County
- Roland Welsch, Jefferson County

The discussion centered around a number of questions and included:

- As a county IT professional, what keeps you up at night?
- What is the biggest threat to your IT resources?
- How does your county use the internal servers and the cloud?
- How do you protect your network through staff educational efforts?
- What key take-away you want Supervisors to know, that we haven't discussed yet?

Key take aways from the presentation are attached below.

Open Discussion of County Issues

No discussion

Adjournment

Meeting adjourned at 11:14.

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A panel discussion with Information Technology Directors from ICC Counties.

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Key take aways from the panel discussion include:

Human resources

- IT Departments can be more vulnerable from an HR perspective; especially when retirements are anticipated.
- Hiring can be a challenge because not only do staff need to be technically sound, they also need excellent people skills since they serve county staff and departments.

Working with county staff

- Staff are permitted to work remotely in Jefferson, but certain security measures must be followed and include the use of fobs or the service "Good."
- Regularly visiting offices can make IT Directors more effective since this may give opportunities to learn about IT issues in the departments.

Equipment

- When installing IT hardware in new buildings, all the technology becomes obsolete at the same time, and raises future budgeting concerns.
- In many cases WiFi is not an adequate replacement for wire.
- Sometimes IT Directors have no say on what software or hardware is being introduced to the system since some technology is state mandated and can have vulnerabilities.
- Important questions to ask include: Why are with doing this - with this software or hardware. *Don't be seduced by technology.*
- More cloud models and less capital budget items. Eg. switching from capital infrastructure to web services.
- One strategy is to outsource network security to a contractor, although these services can be costly.
- Netbots are in use in some counties. Each wiring closet has a netbot installed, and it has motion activated video. It monitors temp, humidity, etc.

Education

- Educating staff is important and presentations at Department Head meetings can be useful in educating staff on how to use computers and social media.
- IT policies are important but don't always protect they system after the damage is done.
- Some workplaces require annual mandatory network security training for all staff.
- It may be useful to invite county board members learn more and tour the IT dept.

Finance and budgets

- Governments cannot keep up with job competition from private industry salaries, which may lead to higher turnover rates.
- If county IT Departments collaborate across county lines there might be opportunities to negotiate better deals with vendors if counties go in together.
- Counties sometimes employ charge backs which charge each department for their technology use such as phones, computers, security, etc.